

[5/25 9:34 AM] Amanda Garrison

Can you help with merging library cards on Libby?

[5/25 9:35 AM] Julie Syler

On Marketplace? Sure!

[5/25 9:35 AM] Amanda Garrison

Brent asked me about this but I don't know how and Leigh isn't here today.

[5/25 9:35 AM] Julie Syler

Yes, I can do that

[5/25 9:36 AM] Amanda Garrison

Let me get you the old and new numbers?

[5/25 9:36 AM] Amanda Garrison

Is that how it works?

[5/25 9:36 AM] Julie Syler

Yes indeed

[5/25 9:36 AM] Amanda Garrison

old: [REDACTED]

new: [REDACTED]

[5/25 9:37 AM] Julie Syler

Done!

[5/25 9:37 AM] Julie Syler

There were [REDACTED] moved over to the new card

[5/25 9:37 AM] Amanda Garrison

Okay thank you.

[5/25 9:37 AM] Julie Syler

Absolutely!

[5/25 9:39 AM] Amanda Garrison

Is that information that I can know?

[5/25 9:39 AM] Julie Syler

I was just looking up my username and password to give you

[5/25 9:40 AM] Amanda Garrison

Thank you!

[5/25 9:42 AM] Julie Syler

[REDACTED]

[REDACTED]

[REDACTED]

Support -> Merge User IDs

OverDrive Marketplace

OverDrive Marketplace is the largest online database of digital ebooks, audiobooks, and videos from thousands of the world's top publishers.

[5/25 9:47 AM] Amanda Garrison

THANK YOU.

[5/25 9:47 AM] Julie Syler

Absolutely!

[5/25 9:47 AM] Julie Syler

I'm sorry I can't make one for you

[5/25 9:47 AM] Julie Syler

But use this any time

[5/25 9:48 AM] Julie Syler

Also, you now have [REDACTED]

[5/25 9:52 AM] Amanda Garrison

Thank you. I appreciate you!!!!

[5/25 9:52 AM] Julie Syler

And I appreciate you!

[5/31 8:02 AM] Amanda Garrison

Haha... hahaha...

[5/31 8:02 AM] Julie Syler

oh no

[5/31 8:02 AM] Amanda Garrison

So what happens if you accidentally marked like five books missing on the holds list just now?

[5/31 8:02 AM] Amanda Garrison

How can I retrieve them?

[5/31 8:02 AM] Julie Syler

Check them in?

[5/31 8:02 AM] Amanda Garrison

No, I mean, I was about to print the hold list

[5/31 8:02 AM] Julie Syler

Aha

[5/31 8:03 AM] Amanda Garrison

but I saw one that I know we've been looking for

[5/31 8:03 AM] Amanda Garrison

and had several highlighted

[5/31 8:03 AM] Amanda Garrison

and then clicked the one to mark as missing...

[5/31 8:03 AM] Amanda Garrison

AND DID IT TO LIKE FIVE OF THEM

[5/31 8:03 AM] Amanda Garrison

[5/31 8:03 AM] Julie Syler

and so now you need them back on the list, I see

[5/31 8:04 AM] Amanda Garrison

yeaaahhhhhh

[5/31 8:04 AM] Amanda Garrison

one of them was [REDACTED]

[5/31 8:04 AM] Amanda Garrison

and there were a couple of other [REDACTED]

[5/31 8:05 AM] Julie Syler

aha, so let me try something clever

[5/31 8:05 AM] Julie Syler

they have a current location of MISSING and a last activity date of today

[5/31 8:05 AM] Julie Syler

so let me see if I can get a list of those items

[5/31 8:06 AM] Amanda Garrison

Yes. I can just look at the MISSING user

[5/31 8:06 AM] Julie Syler

That's cleverer

[5/31 8:06 AM] Amanda Garrison

that's one thing I like about workflows... there's like 80 different ways to do things.

[5/31 8:06 AM] Julie Syler

yes indeed

[5/31 8:06 AM] Julie Syler

and it looks like the hold is still on the record

[5/31 8:06 AM] Julie Syler

so that's good

[5/31 8:07 AM] Amanda Garrison

I'm sure we could have reverse engineered that, too, though

[5/31 8:07 AM] Amanda Garrison

Okay, crisis averted.

[5/31 8:07 AM] Julie Syler

Yay!

[5/31 8:07 AM] Amanda Garrison

Thanks for thinking things through with me.

[5/31 8:07 AM] Julie Syler

But of course!

[5/31 8:07 AM] Julie Syler

Literally any time

[5/31 8:07 AM] Julie Syler

Except for around 10am today, [REDACTED]

[5/31 8:08 AM] Amanda Garrison

[REDACTED]

[5/31 8:08 AM] Amanda Garrison

[REDACTED]

[5/31 8:09 AM] Julie Syler

[REDACTED]

[5/31 8:09 AM] Amanda Garrison

[REDACTED]

[5/31 8:09 AM] Julie Syler

[REDACTED]

[5/31 8:09 AM] Julie Syler

[REDACTED]

[5/31 8:09 AM] Julie Syler

[REDACTED]

[5/31 8:10 AM] Amanda Garrison

Oh that's fun. [REDACTED]

[5/31 8:10 AM] Amanda Garrison

[REDACTED]

[5/31 8:10 AM] Amanda Garrison

[REDACTED]

[5/31 8:11 AM] Julie Syler

I can highly recommend [REDACTED]

[5/31 8:11 AM] Amanda Garrison

[REDACTED]

[5/31 8:11 AM] Julie Syler

[5/31 8:26 AM] Amanda Garrison

Oh that's nice!

[5/31 10:48 AM] Julie Syler

Time to apply for your new job!

[5/31 10:48 AM] Julie Syler



[5/31 12:01 PM] Amanda Garrison

Eeee!

[5/31 9:12 AM] Amanda Garrison

Heyyyyyy

[5/31 9:13 AM] Amanda Garrison

I was on the phone with [REDACTED]!

[5/31 9:13 AM] Bella Cusimano

You're on teams!! lol. And no problem! Time to work on COW today? I will finish clouds as well

[5/31 9:13 AM] Amanda Garrison

I have some time.

[5/31 9:14 AM] Bella Cusimano

Just say the word and I am there

[5/31 9:14 AM] Amanda Garrison

Well, you can come hang out with me at the desk. I'm about to get out my orange paper and work on the letters

[5/31 9:14 AM] Bella Cusimano

Great! Be there in a sec!

[5/31 9:14 AM] Amanda Garrison

Cute!

[6/1 3:53 PM] Bella Holloway

